volleyball.org.au

VOLLEYBALL AUSTRALIA CONDITIONS OF ENTRY

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PHONE: +61 2 6108 4556 | EMAIL: info@volleyball.org.au | ABN: 46 487 409 518
Building 30, Australian Institute of Sport, Leverrier St, Bruce ACT 2617, AUSTRALIA

Volleyball Australia Conditions of Entry

1. Application and Agreement

These Conditions of Entry apply to every person entering or remaining at a Volleyball Australia event, including participants, team officials, referees, staff, volunteers, contractors, spectators, families, media representatives, photographers, videographers and other attendees.

In these Conditions:

Authorised Person means VA staff, venue or location management, security personnel, event staff, officials, volunteers, contractors, police or another person authorised by VA or the venue or location operator.

Content means any photographs, video footage, live stream, audio and other material captured at or in relation to an Event.

Event means an event, competition, activity or program organised, managed, promoted, sanctioned or delivered by Volleyball Australia.

Event Location means any venue, stadium, facility, beach, park, temporary event area, court, field of play, warm-up area, spectator area, operational area, competition control area, media area, medical area, team area, activation area, event office, accessway or other area used for, or connected with, an Event and controlled or directed by Volleyball Australia, the venue owner, land manager or event organiser.

VA means Volleyball Australia Ltd.

By entering or remaining at an Event Location, you agree to comply with:

a) these Conditions of Entry;

b) all applicable laws, venue, location, land manager, permit and local authority requirements;

c) all applicable VA policies, procedures, codes, guidelines and event-specific requirements, https://volleyball.org.au/integrity/ ;

d) all valid tickets, accreditation, registration, invitation or entry conditions; and

e) any reasonable direction given by an Authorised Person.

If you do not agree to these Conditions of Entry, you must not enter or remain at the Event Location.

VA may display a shortened version of these Conditions at entry points, accreditation areas, event offices, venue signage, event notices or QR codes. Any short-form version supports, but does not replace, these Conditions.

These Conditions operate in addition to any applicable ticketing terms, venue conditions and event-specific rules, regulations and handbooks. Where another valid condition is more specific or more restrictive, that condition will apply to the extent permitted by law.

Nothing in these Conditions limits any right or power available to VA under law, a venue agreement, an event-specific requirement, a ticketing term or an applicable VA policy.

2. Entry Credentials and Access

These Conditions apply whether entry is ticketed, free, accredited, invited, registered or otherwise permitted by VA.

For a ticketed or accredited Event, you must present a valid ticket, pass, wristband, accreditation or other approved credential when requested by an Authorised Person.

A ticket, pass, wristband, accreditation or other credential does not give you an unconditional right to enter or remain at an Event Location. VA may refuse entry, cancel or withdraw a credential, or require you to leave if you breach these Conditions, another applicable requirement or a reasonable direction.

Ticket purchase, refunds, cancellations, exchanges, rescheduling and transfers are governed by VA's Ticketing Terms and Conditions, unless otherwise required by law.

3. Conduct, Safety, Safeguarding and Integrity

You must behave safely, respectfully and appropriately at all times. You must not engage in conduct that compromises, or may compromise, the safety, wellbeing, privacy, dignity, inclusion, enjoyment or integrity of any person or Event.

Without limiting this requirement, you must not:

a) use abusive, threatening, obscene, discriminatory, vilifying, intimidating or offensive language, gestures or conduct;

b) harass, bully, abuse, threaten, intimidate, discriminate against, humiliate or otherwise mistreat any person;

c) engage in conduct that may constitute child abuse, grooming, neglect, safeguarding misconduct, member protection misconduct, integrity misconduct or another breach of an applicable VA policy;

d) seek inappropriate contact with a child or young person;

e) disrupt, interrupt or interfere with a match, warm-up, event activity, ceremony, livestream, broadcast or event operations;

f) interfere with, distract, obstruct or abuse athletes, coaches, referees, officials, staff, volunteers, contractors or other attendees;

g) enter the field of play, team areas, official areas, competition control, medical areas, operational areas, change rooms, bathrooms, offices or other restricted areas unless authorised;

h) damage, misuse, deface or interfere with property, equipment, barriers, signage, technology or event infrastructure;

i) engage in prohibited wagering, competition manipulation, unauthorised match data collection, improper use of inside information, improper benefits or other conduct that may compromise the integrity of the sport; or

j) engage in any conduct that breaches an applicable VA policy, venue or location requirement, law or reasonable direction.

All attendees must support a safe, inclusive and child-safe environment. A concern about the safety or wellbeing of a child, young person or other attendee must be reported as soon as practicable to an Authorised Person or through the relevant VA reporting process.

VA may manage, investigate or refer any conduct, safeguarding, member protection, privacy, integrity or policy concern under the relevant VA policy or to a team, school, club, Member Association, venue, Sport Integrity Australia, police, child protection authority or another appropriate body.

4. Photography, filming, recording and livestreaming

Photography, filming, audio recording and livestreaming are permitted only where they are safe, lawful, respectful and consistent with these Conditions, applicable VA policies and any event-specific requirement.

Unless VA approves otherwise in writing, Content may be captured only for private, personal and non-commercial purposes.

You must not photograph, film, record, livestream, publish, share, license, sell or otherwise use Content in a way that:

a) is commercial, professional, promotional, media-related, sponsored, advertising-related, recruitment-related, wagering-related or intended for data collection, unless approved by VA in writing;

b) is inappropriate, offensive, exploitative, sexualised, discriminatory, degrading or harmful;

c) captures change rooms, bathrooms, medical or treatment areas, private team areas or other restricted areas;

d) captures private, medical, distressed, injured or vulnerable moments without appropriate authorisation;

e) interferes with match play, officiating, athlete preparation, Event operations, safety, accessways, exits, sightlines or spectator enjoyment;

f) breaches a person's consent, privacy, safety or wellbeing; or

g) breaches an applicable VA policy, venue or location requirement, law or reasonable direction.

VA may direct a person to stop capturing Content, relocate, remove equipment, stop publication, delete Content, take down Content, provide relevant details or leave the Event Location.

Livestreaming

Livestreaming is permitted only where all of the following requirements are met:

a) VA is not providing, and has not appointed another provider to provide, an official livestream for the relevant match or court;

b) the livestream is for private viewing only and is not commercialised;

c) all participants from both teams, and all duty team members who may be captured, have provided the required media consent;

d) for a person under 18 years of age, media consent has been provided by that person's parent or legal guardian;

e) no participant or duty team member wearing a no-media identifier is captured;

f) the livestream does not interfere with match play, officiating, Event operations, safety or spectator movement; and

g) VA has not directed that livestreaming is prohibited for the relevant Event, Event Location, court, match or division.

A coach, team manager, school representative or other accompanying adult cannot provide media consent for a person under 18 years of age unless they are also that person's parent or legal guardian.

Photography and Filming Course

https://education.volleyball.org.au/available-courses/

A person capturing Content for a purpose other than private and personal use, or any person directed by VA to do so, must:

a) comply with VA's applicable photography and filming requirements;

b) complete the VA Photography and Filming Course where required by VA;

c) keep evidence of course completion available for inspection;

d) comply with all signage, event notices and directions relating to Content; and

e) stop capturing Content when directed by an Authorised Person.

VA may conduct checks to confirm compliance with these requirements.

Participants without media consent

VA may require a participant (including playing teams and duty team members) without media consent to wear a fluorescent armband or another no-media identifier.

You must not photograph, film, record, livestream or otherwise capture Content of a person wearing a no-media identifier.

If a no-media participant is captured incidentally, the Content must not be published, shared or used. VA may require the responsible person to provide evidence that they have deleted, removed and taken down the Content.

Official Event Content

VA and its authorised photographers, videographers, media partners, contractors and Event personnel may capture images, video, audio and other Content for legitimate VA purposes, including Event coverage, promotion, media, education, safety, integrity, participation, archival records and commercial partner obligations.

The scope of how content will be used by VA can be found in the media consent notice https://volleyball.org.au/integrity/policies/

Attendees acknowledge that they may appear incidentally in general Event imagery, crowd imagery, venue imagery, livestreams or Event coverage.

Where VA manages participant media consent through registration or another process, VA will take reasonable steps to apply that consent framework.

5. Prohibited items, equipment and unauthorised activities

You must not bring into, use at or distribute within an Event Location any item that VA reasonably considers unsafe, disruptive, obstructive, inappropriate, commercial, professional or unsuitable for the Event environment.

This may include:

a) weapons, firearms, knives, fireworks, flares, smoke devices, laser pointers or dangerous items;

b) illicit drugs, prohibited substances or drug-related equipment;

c) alcohol, unless expressly permitted by VA and the venue or location operator;

d) glass or breakable containers, unless authorised;

e) large eskies, hard containers or other items prohibited by venue, permit or Event requirements;

f) loudhailers, air horns, vuvuzelas, whistles, sirens or other noise-making devices that may interfere with Event operations;

g) offensive, discriminatory, misleading, unsafe, commercial or ambush-marketing signage, banners, flags, clothing or materials;

h) chairs, stools, furniture, shade structures, umbrellas or other items that may obstruct accessways, exits, sightlines or operational areas;

i) drones or remotely operated aircraft;

j) professional cameras, broadcast equipment or other equipment that VA reasonably considers unsuitable, including cameras with detachable lenses, telephoto lenses or lenses greater than 200mm in focal length;

k) animals, other than accredited assistance animals where permitted by law and venue requirements;

l) scooters, skateboards, bicycles, rollerblades, hoverboards or similar devices, unless authorised or required for accessibility; and

m) aerosols, spray paint, confetti, glitter or other items that may create safety, cleaning or operational issues.

Personal mobile phones, small personal-use cameras, small video cameras, recording devices and tripods may be permitted where used in accordance with these Conditions and any event-specific direction.

Tripods, recording equipment and similar devices may be used only where they do not obstruct the field of play, team benches, officials, spectators, accessways, exits, sightlines or operational areas, and are not used in a restricted area without approval.

Accredited media, authorised VA contractors, official VA photographers and other approved personnel may be exempt from some equipment restrictions, subject to conditions imposed by VA.

You must not sell, promote, distribute, solicit, advertise, collect donations, conduct surveys, recruit players, display commercial material or engage in marketing, promotional activity or ambush marketing without VA's prior written approval.

VA may require you to remove, store, surrender or stop using an item in accordance with venue or location procedures. VA is not required to provide storage or cloakroom facilities.

6. Food and beverage

You must comply with all venue, location, permit and Event requirements relating to food and beverage.

At indoor Events, food and drinks must not be consumed or stored in halls or areas where matches are played, except for:

a) water in a sealed bottle;

b) sports drinks in a sealed bottle with a screw cap; and

c) lollies or similar items held and managed by team management for participant use.

All other food and drinks, including coffee and open beverages, must be consumed in designated or common areas away from match courts, unless approved by VA or the venue.

At beach or outdoor Events, VA may require food and beverages to be kept in sealed containers, consumed only in designated areas or removed from court, operational or restricted areas.

You are responsible for managing your own allergies and dietary requirements. VA may restrict food or drink where necessary for safety, hygiene, venue, permit or operational reasons.

7. Alcohol, smoking, vaping and drugs

You must comply with all legal, venue, location, permit, Event and VA requirements relating to alcohol, smoking, vaping and drugs.

Smoking and vaping are not permitted at VA Events except in designated areas where permitted by law and the venue or location operator.

Illicit drugs and prohibited substances are not permitted at VA Events.

Alcohol is not permitted at underage Events.

At Events that are not age-restricted, alcohol may be consumed by spectators only where it is supplied or consumed in accordance with venue licensing, permit conditions, applicable law, responsible service of alcohol requirements and VA directions.

You must not:

a) bring alcohol into an Event Location unless expressly permitted;

b) consume alcohol outside a licensed or designated area;

c) supply alcohol to a minor;

d) enter or remain at an Event Location while affected by alcohol or drugs in a way that creates risk, disruption or discomfort;

e) smoke or vape outside a designated area; or

f) use, possess or supply illicit drugs or prohibited substances.

An athlete, official, volunteer or team member must not compete, train, warm up, officiate, undertake team/official duties or otherwise participate while affected by alcohol, illicit drugs or another substance that may impair safety, performance, judgement or their ability to participate appropriately.

8. Directions, inspections and Event operations

An Authorised Person may give any reasonable direction necessary or appropriate for safety, safeguarding, integrity, privacy, Event operations, venue compliance or the orderly conduct of an Event.

This may include a direction to:

a) present a valid ticket, pass, wristband or accreditation;

b) verify identity or authority to enter a particular area;

c) open a bag or container for inspection where permitted by venue or location procedures;

d) move from a restricted, unsafe or operational area;

e) stop conduct that may breach these Conditions;

f) stop photographing, filming, recording or livestreaming;

g) remove, store, surrender or stop using an item;

h) show evidence of completing the VA Photography and Filming Course; or

i) leave the Event Location.

VA may vary Event schedules, court allocations, seating, access arrangements, entry processes, photography and filming requirements or other Event operations where necessary or appropriate for safety, integrity, legal, venue, weather or operational reasons.

VA may pause, delay, relocate, modify or cancel an Event or activity where necessary or appropriate for safety, weather, venue, permit, legal or operational reasons.

9. Refusal of entry, removal and further action

If VA reasonably considers that you have breached, or may breach, these Conditions, another applicable requirement or a reasonable direction, VA may take one or more of the following actions:

a) issue a warning;

b) direct you to stop the conduct;

c) require you to move to another area;

d) require you to remove, store, surrender or stop using an item;

e) refuse you entry;

f) remove you from the Event Location;

g) cancel, suspend or withdraw your ticket, pass, wristband, accreditation or other entry credential;

h) restrict or prohibit your future attendance at VA Events or activities;

i) refer the matter to a team, school, club, Member Association, venue, Sport Integrity Australia, police, child protection authority or another relevant body; or

j) commence action under an applicable VA policy, including a disciplinary or complaints process.

No refund, reimbursement or compensation will be provided where entry is refused or a person is removed because of a breach of these Conditions, subject to rights that cannot be excluded by law.

A failure by VA to enforce a provision of these Conditions on one occasion does not prevent VA from enforcing that provision at another time.

10. Reporting concerns

Concerns about behaviour, safety, child safeguarding, discrimination, harassment, photography, filming, privacy, integrity or Event Location conduct should be reported as soon as possible to Event staff, competition control, venue security or another Authorised Person.

https://volleyball.org.au/integrity/reporting-integrity-issues/

Where there is immediate danger, call emergency services on 000.

VA may manage reports under its applicable policies and may refer matters to Sport Integrity Australia or another appropriate authority.

11. Personal property and assumption of risk

You are responsible for the security of your own belongings. VA is not responsible for lost, stolen or damaged personal property, except where required by law.

Attending a sporting Event involves normal risks, including interaction with balls, equipment, people, stairs, seating, flooring, sand, weather, crowd movement, temporary infrastructure and other Event Location conditions.

You must take reasonable care for your own safety and the safety of others.

For beach volleyball and outdoor Events, you should take reasonable precautions against weather and environmental conditions, including sun, heat, wind, rain, sand, uneven surfaces and temporary structures.

12. Review and updates

VA may review, amend or replace these Conditions from time to time.

The version published on the VA website, Event page, ticketing platform, Event communication, venue signage or another VA-approved communication channel applies to the relevant Event.

APPENDIX A: EVENT IMPLEMENTATION CHECKLIST

This checklist is intended to help VA staff, venue/location staff, event managers, competition control, volunteers and security implement these Conditions consistently.

- Display short-form Conditions of Entry at main entry points, competition control, accreditation areas and beach event access points.
- Include a QR code or clear reference to the full Conditions of Entry, VA policies, Photography and Filming Guidelines and Photography and Filming Course.
- Confirm the event's entry process, re-entry process, restricted areas, accreditation controls and who may give directions.
- Brief event staff, volunteers, officials and security on prohibited items, photography and filming rules, no-media identifiers, safeguarding concerns and escalation pathways.
- Confirm how concerns will be reported, recorded and escalated, including immediate escalation for child safeguarding, safety, discrimination, harassment, integrity or police matters.
- Confirm whether the event has an official livestream and communicate where livestreaming is prohibited or permitted.
- Confirm food and beverage rules, alcohol controls, smoking and vaping areas, emergency exits, first aid locations and any venue/location-specific requirements.
- For beach and outdoor events, confirm weather, shade, heat, wind, sand, temporary infrastructure, public access and permit requirements.
- Keep a record of any refusal of entry, removal, prohibited item issue, photography or filming direction, safeguarding concern or major conduct issue.
- Review event communications after the event and update future signage, staff briefing notes or event-specific instructions where needed.

APPENDIX B: SHORT-FORM CONDITIONS OF ENTRY FOR VENUE DISPLAY

Conditions of Entry

By entering or remaining at this Volleyball Australia Event Location, you agree to comply with Volleyball Australia's full Conditions of Entry, applicable VA policies, venue or location rules, event signage and reasonable directions from authorised personnel.

These requirements apply throughout the Event Location, including courts, warm-up areas, spectator areas, team areas, operational areas, beach event areas and other areas connected with the Event.

The full Conditions of Entry apply. This notice is a summary only.

You must

- follow reasonable directions from VA, venue or location staff, security, officials and event personnel
- present a valid ticket, pass, wristband or accreditation when requested
- behave safely, respectfully and appropriately
- support a child-safe, inclusive and respectful environment
- comply with VA requirements for photography, filming, recording and livestreaming
- remain out of restricted, operational, team, medical and competition areas unless authorised
- comply with venue, location, permit, food and beverage, alcohol, smoking, vaping and drug requirements
- leave the Event Location if directed by an authorised person.

You must not

- abuse, threaten, harass, bully, discriminate against, vilify, intimidate or otherwise mistreat another person
- disrupt a match, warm-up, ceremony, broadcast, livestream or Event operation
- interfere with athletes, coaches, referees, officials, staff, volunteers or other attendees
- enter restricted areas without authorisation
- bring weapons, dangerous items, glass, drones, banned noise-making devices, unauthorised alcohol, commercial materials or other prohibited items into the Event Location
- smoke or vape except in a designated area where permitted
- use, possess or supply illicit drugs or prohibited substances
- consume alcohol except where expressly permitted in a licensed or designated area
- photograph, film, record or livestream a participant or duty team member wearing a no-media identifier
- use photography, filming, recording or livestreaming for commercial, professional, media, promotional, advertising, recruitment, wagering or other non-personal purposes without VA's written approval.

Photography, filming and livestreaming

Personal photography and filming are permitted only in accordance with VA requirements and event directions.

You must stop photographing, filming, recording or livestreaming if directed by VA or an authorised person.

You must complete the VA Photography and Filming Course, as required by VA, including where content is captured for a purpose other than private and personal use.

Livestreaming is permitted only where VA has not provided or appointed an official livestream provider, all required consent has been obtained, no no-media participant or duty team member is captured, and the livestream does not interfere with the Event.

For participants or duty team members under 18 years of age, any required media consent must be provided by a parent or legal guardian.

Safety and Event operations

Athletes, officials and team members must not compete, train, warm up, officiate or undertake team duties while affected by alcohol, illicit drugs or any other substance that may impair safety, judgment, or participation.

VA and authorised personnel may, where permitted, inspect bags or items, direct a person to stop, conduct, or remove an item, refuse entry, cancel access credentials, or remove a person from the Event Location.

For indoor Events, food and drinks may be restricted in competition halls. Follow venue signage and Event staff directions.

For beach and outdoor Events, follow directions about weather, heat, wind, sand, temporary structures, public access and permit requirements.

Need help or want to report a concern?

Report concerns about safety, child safeguarding, behaviour, discrimination, photography, filming, privacy or integrity to Event staff, competition control, venue security or another authorised person.

https://volleyball.org.au/integrity/reporting-integrity-issues/

In an emergency, call 000.

Scan the QR code for the full Conditions of Entry, Photography and Filming Guidelines, Photography and Filming Course and VA reporting information.